

Bookings and Payment:

Initial availability and booking confirmation will be made verbally by one of the Cracking Hog Roast Team.

A copy of the T&C's will be sent within 48 hours of the verbal booking. To secure the required date, the T&C form must be signed and returned within 7 days along with a deposit of 25% of the total booking amount. Please note these timings will change if the booking is made within four weeks of the event. Failure to do this will result in the booking being cancelled.

Payment of the final balance amount must be made within 7 days prior to the event date. Failure to do this may result in the booking being cancelled.

Cancellations:

Cancellations made four weeks or less before the event date result in non refund of any deposit paid.

Hire of Hog Roast Machine Only:

The customer is liable for any damage, loss or theft of any equipment hired from Cracking Hog Roast. When hiring a Cracking Hog Roast machine without the 'Cook and Carve Service', the machine must be available for collection in the condition it was delivered in on an agreed date (It does not have to be clean - we will do this for you!). Failure to do this will result in a minimum charge of £75.00 or charge appropriate to the damage being billed.

Customer Safety:

All reasonable care will be taken to ensure the safety of people in the cooking area, however Cracking Hog Roast are not liable for any damage to any property or any accidents or injuries incurred from any persons within the designated cooking area.

It is the customer's responsibility to ensure the cooking area provided is not used for anything else bar the transportation, preparation, cooking and serving of the food.

Summary of Terms:

Cracking Hog Roast will not be responsible or liable for any factors that are outside of their control. If there is an unexpected fault with the cooking equipment or unexpected circumstance which results in the meat not being served a percentage of the final amount paid will be refunded.

Cracking Hog Roast has the right to refuse service to any person or persons who are acting inappropriately to any staff or customers or within the cooking area provided.

Cracking Hog Roast cannot guarantee that any food or equipment has not been in contact with nuts or other allergens

Signature.....

Date.....